

Crop Room Rules



January 18, 2009

1. The crop room will be **closed Fridays and Saturdays at 4:30 pm** to prepare for our reserved late night crops.
2. The crop room is available for all adults and children 14 and up without supervision, and children 6-14 with parental supervision. Please note that the Scrapbook Pad does not assume any responsibility for children 14 – 18 left without a parent or guardian, nor do we provide childcare or supervision in the crop room.
3. No alcoholic beverages may be consumed on the premises of the Scrapbook Pad
4. The Scrapbook Pad will take crop reservations a maximum of three months in advance.
5. The Scrapbook Pad seats croppers by assignment, in the order the reservation is received. When you make a reservation, you will be asked to select a specific seat; those who reserve first have the largest availability options. Unfortunately, we are unable to move croppers who have previously signed up unless they choose to move to an open seat elsewhere in the crop room. We only move croppers if *they* initiate the relocation.
6. The Scrapbook Pad will sell **ONLY ONE** seat per person.
7. Starting February 1, 2008 we will no longer start a hold tab for customers reserving crop seats over the phone; these reservation fees will be charged upon sign-up. You are encouraged to come into the store to pay for a crop seat with cash or a check if you do not wish to use a MasterCard or Visa over the telephone.
8. Due to classes and events, we are unable to guarantee seat availability until the reserved late night crop begins at 6:00 pm.
9. Due to our efforts to accommodate growing waiting lists, all croppers signed up for a reserved late night crop must arrive or contact the store by 8:00 pm in order to ensure that we will continue to hold your seat. If we have not heard from you by 8 pm, we will consider your seat forfeit and will contact the next person on the waiting list.
10. We employ a 48-hour cancellation policy. Only individuals who cancel a crop reservation at least 48-hours before the crop will receive a refund of the crop fee. Those who do not cancel but fail to appear will not be eligible for a refund.
11. We ask that you respect the rights of your neighboring croppers that all may enjoy their experience here. This includes but is not limited to: taking crying babies out of the crop room, wearing headphones if you bring your own music source, and refraining from profanity that may be offensive to those around you.